

-NEWSLETTER-

EMPLOYEE OF THE MONTH



April's Employee of the Month goes to Khan for his outstanding consistency, strong work ethic, and open communication. What sets Khan apart is his proactive attitude, always willing to pick up the phone, keep everyone in the loop, and make sure nothing gets missed. That kind of initiative and communication speaks volumes. His reliability and team-first mindset make a real difference and we are so proud to have him aboard! Great work Khan!

Tradie Tuesday

Research shows driver fatigue reduces attention, slows reaction time, and impairs judgment, sometimes to levels similar to alcohol impairment. Make sure you are taking regular rest breaks to reduce risk and support safe driving.

What's Happened this Month



It's been another busy month here at Hot Chilli, full of movement, growth, and a few surprises along the way, just the way we like it! From jobs across different regions to the everyday moments that make it all worthwhile, we've been doing what we do best, getting the job done and enjoying the ride while we're at it.

This month has been a big one for the Hot Chilli crew, and if there's one thing we're proud of, it's how far we're reaching, literally. With one of our fleet spotted cruising through Brisbane and another out as far as Monto, we're covering over 475km of ground, conquering the world one job at a time. But even with all the miles ticking over, we don't forget to slow down when it counts. Out on the road, surrounded by open skies and fields of sunflowers, it's a reminder that the journey matters just as much as the destination. Taking a moment to appreciate the view (and yes, stop and smell the flowers) keeps us grounded as we keep growing.



It's been another hands-on month with the team hard at work across a range of jobs. From tailoring client-specific solutions for an aging VRF system to preparing for an 84kW split ducted system next month, and everything in between.

Whether installing single splits, multis, ducted, VRF, chiller systems, or carrying out programmed maintenance, the team continues to bring skill, care and a dose of Hot Chilli energy to every job.



Now, onto something a little unexpected but important. During a recent job, we came across something you definitely don't want hiding in your system... a snake had made its way into an air conditioning unit. While this isn't something you see every day, it's a great reminder of why regular maintenance is so important. Air conditioners can become shelter for all sorts of unwanted guests if left unchecked. Routine servicing doesn't just keep your system running efficiently it helps ensure everything inside is safe, clean, and exactly what it should be... and nothing more. Consider this a sign to book it in. Trust us, it's better to find dust than surprises.

One thing we pride ourselves on at Hot Chilli is clear, consistent communication every step of the way. From your first call with our office team through to the technician arriving on site, we want you to feel informed, confident, and looked after. Feedback like this reminds us why it matters: **"Your communication is excellent, from the office right through to the technician on site. We knew exactly what was going on from start to finish. Thank you!"** It's a great reflection of the teamwork behind the scenes and on the ground, and we'll keep making sure you're always in the loop.

