

-NEWSLETTER-

EMPLOYEE OF THE MONTH



February's Employee of the Month goes to Paul, in recognition of his tremendous effort. Paul continues to demonstrate commitment to client satisfaction and quality task completion. He doesn't hesitate to lend a hand, support a teammate, or take ownership of whatever needs to be done. His reliability and steady presence make a real difference to the entire team. Congratulations, Paul, and thank you for being such an integral part of the Hot Chilli team.

What's Happened this Month

From sunshine to storms and even a bit of flooding, February and March kept us on our toes. Through it all, our team continued to show resilience and pride in their work, from a refreshing admin team day out, to completing a major cold room upgrade and receiving some fantastic client feedback. Here's a quick look at what we've been up to.



This month, our administration team had the opportunity to head out on the tools and experience firsthand what goes on out in the field. It was a great chance to strengthen our understanding across the business, connect as one team, and gain insight into the day-to-day challenges and wins on site. We



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March's Employee of the Month goes to Memphis, in recognition of his strong commitment and contribution to the team. Memphis consistently shows up ready to learn and develop his skills, always looking for ways to improve and take on new challenges. What really sets Memphis apart is his initiative. Rather than waiting to be asked, he steps in where needed, supports the team, and actively looks for ways to improve both his own skillset and the work around him.

believe the best teams are built on respect and understanding. When we step into each other's worlds, even for a day, it builds stronger communication, greater appreciation, and a more unified Hot Chilli crew.



Of course, it wouldn't be Queensland without a run of wild weather. From heavy storms to unexpected flooding, the past couple of months tested us across sites and schedules.

Despite the challenges, our team remained flexible and committed, adapting quickly to keep projects moving and continued support for our clients. It's in these moments that the resilience and reliability of our team and community truly shines.

Amid the unpredictability, the team also completed a major cold room upgrade. As part of the works, we upgraded the refrigerant to R448, which not only reduces ongoing costs for the client but also has 65% less global warming potential than the existing R404a, making this upgrade both economical and environmentally responsible.



Our clients have noticed the effort and professionalism that goes into every job. One piece of feedback that stood out was: **"Despite terrible weather, the team worked nonstop, remained polite and professional, and left everything spotless. No damage, no mess, just excellent workmanship. Memphis, Mitchell and Jarrod were a credit to your company, respectful, hardworking, and a pleasure to deal with. We'll be recommending you to others."** A big well done to the team for consistently going above and beyond and delivering results that truly make a difference.