

-NEWSLETTER-

EMPLOYEE OF THE MONTH



June's Employee of the Month goes to Toby. No matter the challenge, he's taken it in his stride, communicated exceptionally well while working independently, and consistently submitted paperwork that's accurate and on time, which definitely keeps the office happy. Toby has continued to back himself, take on new challenges and prove he's someone the team can rely on. Congratulations, Toby, it's a well-deserved recognition

Tradie Tuesday

*Just as HVAC systems need regular servicing to perform, your brain relies on quality downtime to restore attention, memory and decision-making.

What's Happened this Month

Well... somehow we're already halfway through the year. June has been another busy one, with the team tackling everything from emergency call-outs and breakdowns to major installations and remote projects. Whether it's replacing worn-out gear, keeping clients cool, or hauling equipment to some of the more scenic corners of Queensland, the team has continued to get the job done.

One of the month's biggest jobs saw the team head over to K'Gari (Fraser Island) to install several massive exhaust fans. Between the remote location, oversized equipment and the logistics involved, this was no small feat and required plenty of coordination before the work could even begin. From transporting equipment to working efficiently on site, the team took every challenge in their stride. Thanks to careful planning, solid teamwork and a bit of elbow grease, the installation was completed successfully, leaving the facility with vastly improved ventilation and





another quality project ticked off the list. Safe to say... we're now officially the biggest fans on the island.

Back on the mainland, there was no room for "she'll be right" when it came to a new refrigeration installation. Precision core drilling through a brick wall allowed new refrigeration pipework and interconnecting cables to be installed safely and neatly, setting the system up for reliable operation for years to come.

Not every hero wears a cape, some just find emergency lights that decide to clock off before they're supposed to. During routine maintenance, an emergency light failed its mandatory 90-minute battery test, meaning it wouldn't have been much help if the power ever went out. After working with the client, a replacement was organised, ensuring the site remained compliant and ready for whatever comes next. Looking at that photo you could say we take safety to new heights!!



Rounding out the month, a cassette air conditioning unit decided its compressor had seen enough. After confirming the compressor had seized, a replacement quote was approved and, before long, a shiny new cassette system was installed and back doing what it does best, keeping everyone cool.

It's always great to receive positive feedback from our clients. Here's what one client had to say after a recent job: **Thanks to Larry and the team for organising the repairs on such short notice. Thanks also to Mitchell, he called upon arrival, explained his plan, executed the work flawlessly, and provided a thorough update before leaving. Well done Team Hot Chilli, look forward to working together in the future!** A fantastic reflection of the teamwork and professionalism our team delivers every day. Well done to everyone involved!