

-NEWSLETTER-

EMPLOYEE OF THE MONTH



We're turning up the heat with a way to celebrate the amazing people who make Hot Chilli great! Each month, our management team will spotlight one standout star. Prizes are up for grabs every month - and that's not all...At the end of the year, the employee with the most monthly wins will score a super special, seriously awesome grand prize! So bring your A-game, show us what you've got, and let's make work even more exciting! - Coming 2026!

Tradie Tuesday

Even the toughest tradies aren't invincible. Research shows 7-9 hours of sleep sharpens focus, reaction times, and decision-making. Skipping rest costs more than energy-it risks safety, performance, and your health.*

What's Happened this Month

As we roll into another big month at Hot Chilli, we've got plenty of news, achievements, and exciting events to share. From helicopters to new wheels, from growth in the team to exceptional client feedback, November was packed with momentum and positive energy.

Last month, Nick and Terry headed to South Australia to tackle a massive AC service maintenance project, servicing and cleaning hundreds of air-conditioners. But before they even got to pick up a tool, the boys were treated to an unforgettable experience: a helicopter ride straight to site. Nothing like arriving at work with a bird's-eye view and a bit of adventure to kickstart the week! From the photos, it's clear they enjoyed every minute of it - headsets on, thumbs up, and big smiles all around. The job was a success, and the ride was definitely one to remember.



It's been a huge month for upgrades too. A big congratulations to Ryan and Paul, who both picked up their brand-new Utes. They're looking sharp, and the real standout is how good they look in Hot Chilli pink. Bold, bright, and impossible to miss - our fleet is looking better than ever, and these new additions definitely turn heads on the road.



We're also excited to announce a new addition to the Hot Chilli crew. Please join us in welcoming Khan, our newest technician. We're thrilled to have him on board and look forward to seeing his skills in action. Welcome to the family, mate!

Another huge congratulations to Mitchell for beginning his electrical apprenticeship! After successfully completing his Refrigeration Apprenticeship with us, we are excited to continue supporting him as he works toward becoming dual-trade qualified. This next step is a testament to his curiosity, determination, and strong work ethic, and we're thrilled to stand behind him as he takes on

this new challenge. Hot Chilli strongly supports, and firmly believes in continued career development for all staff, and Mitchell's journey is a fantastic example of that commitment. We can't wait to see him grow, learn, and make his mark in both trades.



To top off an already incredible month, we received some outstanding client feedback recognising the high standard of work our team continues to deliver: **"Terry's contribution has been exceptional. His meticulous approach and technical expertise have uncovered multiple issues on a recently imported accumulator unit, each discovery preventing a potential downtime event once the equipment enters**

operational duty. This proactive effort is safeguarding reliability and reducing risk across our operations. A sincere thank-you to the entire Hot Chilli team for their support and commitment to keeping our assets performing at their best." This kind of feedback is what sets us apart. Well done Terry, you've gone above and beyond. And thank you to the whole Hot Chilli team for consistently delivering top-tier workmanship and reliability.