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-NEWSLETTER-

EMPLOYEE OF THE MONTH



November's Employee of the Month goes to none other than Mitchell! Mitchell has been a standout this month, keeping great communication with the office and out in the field, so we always know what's happening. He showed real commitment to the job, even turning up and powering through while sick. On top of that, he's always willing to take things to the next level in every part of the trade. Unstoppable, reliable and very handy with a coil. Well deserved, Mitchell! Keep up the great work

Tradie Tuesday

Around 16 serious electrical incidents hit Queensland workers each year, two of them fatal. If it's wet, it waits!

What's Happened this Month

Well, November has well and truly turned the heat up! As the temperature soars, the phones ring hot, and the Queensland summer suddenly remembers everyone owns a fridge. Luckily, the Hot Chilli crew has been out in force keeping things cool, safe and switched on. Grab a cold drink (we've probably fixed the fridge it came out of) and have a look at what the team's been up to!

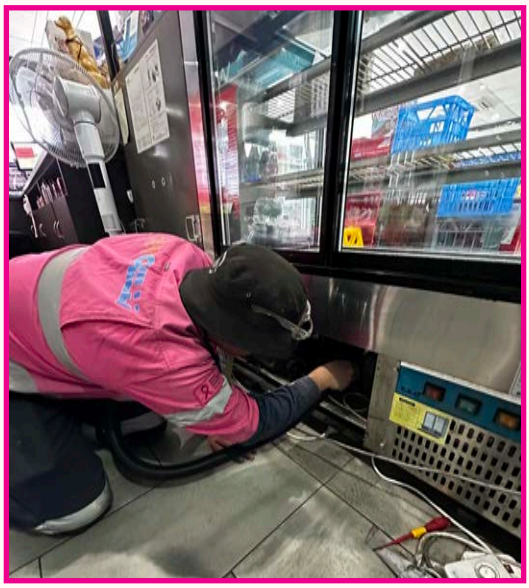


Ryan and Mitchell spent part of the month in a plant room, changing out coils on a chiller the size of a bus! It's big gear and big work, and the boys handled it like it was just another Tuesday. This critical work keeps a vital health care facility on the Fraser Coast running smoothly, so there's no room for half measures. We can't confirm whether they had to name the chiller to win its trust, but we can confirm they look very pleased with themselves, and fair enough too! Big job, big coils, bigger smiles. Great work, lads!

*Information provided is general in nature and is not intended as a substitute for professional medical or mental health advice. Always seek the advice of a qualified healthcare provider or licensed practitioner.



Picture this: you walk into the dining room, ready for a nice cold drink, and... nothing. Lights off, nobody home. The drinks bain-marie had tripped the power and decided it was done for the year. Enter Paxton and Larry! Armed with a trusty drill and decades of combined know-how (we won't say who's carrying most of those decades), they had the unit back up and chilling in no time. Larry is pointing at the fixed bain-marie in the photo like he's showing off his firstborn, and honestly? We get it. Drinks are cold, residents are happy, and the dining room's back in business. Cheers to that!



Memphis went full contortionist this month, folding himself in half to get right into the heart of a display fridge. Vacuum hose in hand and head practically inside the unit, he went where most of us wouldn't dare to look. Dust, grime and who knows what else had been building up under there, and Memphis wasn't leaving until every last bit was gone. Clean coils mean a fridge that runs better, lasts longer and doesn't throw in the towel halfway through a Queensland summer. It's not the most glamorous job, but someone's got to do it, and Memphis does it better than most. Cold drinks stay cold, customers stay happy, and the fridge gets a new lease on life. Legend!

While out doing routine services for one of our clients, Khan and Toby spotted a broken weatherproof GPO with potential water ingress. Water plus electricity is a combination best left to science fiction, so they reported it straight away. Khan got onto Hot Chilli management, the client gave the green light, and the boys fixed it on the spot as an ad hoc job. That saved the client travel costs and a second trip, and gave them one less thing to worry about. With a drill in one hand, a multimeter in the other and two very proud grins, these two didn't just do the job; they went looking for more. Well done, gentlemen, for taking your scope of work beyond its boundaries!



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